

CHRISTOPHER CAVE

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LuxVox.com

Dallas, Texas

EXPERIENCE

Dallas College Bill J. Priest Institute Innovation Lab – Dallas, Texas - April 2020 – Present

- **Adjunct Instructor at Dallas College Bill J. Priest Institute Innovation Lab, Innovation Center and The Veteran's Resource Center**
- **Curriculum Development / Instructional Designer**
- **Coordinate the Facilitation and Curriculum of Industry 4.0 Academy for Veterans Returning to the Civilian Workforce**
- **Coordinate and Produce Class Modules for Transition of In-Person Classes to Online Instruction**
- **Forklift Safety Certification Training and Testing Instructor**
- **AWS Certified Welder D1.3**
- **eCampus, Blackboard, and Cornerstone Trained**

Dallas College Bill J. Priest Institute Innovation Lab – Dallas, Texas - November 2018 – April 2020

- **Volunteer Instructor and Consultant– Part-Time**
- **AC/DC Electronics**
- **Industrial Maintenance Technician Training**
- **Robotics Programming**
- **3D Printing & CAD/CAM Design**
- **Virtual, Assisted, and Extended Reality Lab and Studies**
- **Forklift Safety Certification Training and Testing Instructor**
- **Welding Safety and Basics**

Lux Vox LLC – Dallas, Texas - 2001 – Present

- **Computer Consultant, Technologist and Educator / Video Director and Engineer / Photographer / Web Designer**
- **Producer, Consultant, Tutor and Trainer of:**
 - *Virtual Interactive Distance Learning & Communications*
 - *Digital Technology, Digital Imaging, Graphics, Animation and Video Production for HDTV / Web / Mobile*
 - *Remote and On-Location Computer, Mobile, Network Software Troubleshooting, Repair, Training and Consulting*

The Intersect Group/ 7-Eleven, Inc – Dallas, Texas - July 2018 – April 2020

- **Contract Full-Time Assignment-7Now Delivery, for 7-Eleven, Inc. Home delivery service.**
- **Fulfillment Operations Analyst / Customer Relations Specialist**
- **IT Consultant**
- **CRM Software Interface design and Third-Party Software Integration and Training for 7NOW Home Delivery Mobile App, 7-Eleven Delivery Operations in-store App, and the Administration Portal Delivery Monitoring Website.**
- **Security and Fraud Monitoring**

Mitchell Neurology – Plano, Texas -July 2014 – December 2017

- **Medical Office Operations and Manager**

KOAT, ABC-TV, Pulitzer Broadcasting – Albuquerque, New Mexico - 1999 – 2001

Creative Services and Promotions

- **Staff Writer, Producer, Director, Videographer, Editor**

Cave Art, Inc. – Dodge City, Kansas - 1997 – 1999

- **Web Designer-Web Master/Photographer**

Cave Art, Inc.– New York, New York - 1987 – 1997

- **Owner and Manager**

NYC's first independently owned desktop computer-based video, animation and interactive/new media production company.

Cave Art, Inc. – Los Angeles, California - 1985 – 1987

- **Music Video Lighting Director / Lighting Tech / Cinematographer / Photographer**

Warner-Amex QUBE Cable, Community Access/Local Origination Television – Dallas, Texas - 1983 – 1985

- **Specialist, Community Arts Outreach Specialist / Studio and Location Video Production Class Designer and Teacher**

University of Texas Health Science Center, Medical Television Center – Dallas, Texas - 1981 – 1983

- **Producer/Director- Instructional Video Producer/Director/Writer/Designer**

Cave Art, Inc. and One to One Photographic Studio and Darkrooms – Dallas, Texas - 1979 – 1981

- **Owner / Manager**

KDFW, CBS TV – Dallas, Texas - 1976 – 1979

- **Lead Video News Editor**

EDUCATION

Southern Illinois University, Carbondale – 1976

•**Bachelor of Science**

Broadcast Communications,
Photography, Theater Production

Lindenwood University, St. Charles, Missouri - 1974 – 1975

Television/Radio/Film/Photography

SKILLS

INSTRUCTIONAL DESIGN

- eCampus, Blackboard Trained
- Accessibility Compliance Trained
- Familiar with Dallas College Online procedures and training
- Produced/Directed hundreds of hours of live and recorded Instructional Programming for UT Health Science Center- Dallas and Warner-Amex QUBE Cable

INDUSTRIAL SCIENCES

- OSHA AUTHORIZED OUTREACH CONSTRUCTION TRAINER
- NCCER CERTIFIED CONSTRUCTION TRAINER
- AWS CERTIFIED WELDER *D1.3*
- Certified FORKLIFT/POWERED INDUSTRIAL TRUCK SAFETY CERTIFICATION INSTRUCTOR
- Blueprint Drafting and Reading
- Programmable Logic Controllers (PLC's)
- Robotics Operations and Programming
- Additive and Subtractive Manufacturing (3D Printing & CNC)
- A/C & D/C Electronics
- Drill Press and Lathe

COMPUTERS, MOBILE AND MEDIA

- Mac, PC, and Mobile Systems integration, repair, backup and support
- Computer/Mobile/Software & Hardware Consultant and Educator
- Instructional Producer/Director/Designer/Writer
- Remote Consulting and Education
- Digital Media Expert
- Website Design and Coding
- Graphic Design
- Video Engineer and Technical Director
- Photographer
- Expert with Adobe Creative Cloud Apps: Photoshop, AfterEffects, Premier, Illustrator, Audition, Dreamweaver
- Expert with all Apple and Microsoft Office Software
- 3D Design Tools: Solidworks, Shapr, Sketchup, Fusion360
- CRM Tools: Slack, Twilio, Skype, Clarity, Stripe, Salesforce
- Expertise with a multitude of other relevant software and Mobile applications

VIDEO PRODUCTION

- Producer, Director, Technical Director, Videographer, Editor, Consultant and Educator
- Computer Graphics Design and Animation Producer
- Director, Technical Director, Engineer-in-Charge for Multi-Camera Mobile/Remote truck and location shoots, Medical/Surgical, Live Concerts, Corporate Meetings & Sporting Events.
- Virtual Interactive Distance Learning & Communications
- Computer Post-Production and Networking Technical Expert
- Camera Operator
- Camera Engineer/Shader
- Record/Playback Engineer

- Projectionist
- PowerPoint Producer/Operator
- Expert in Video and Digital Media Processes and Workflow

MEDICAL OFFICE OPERATIONS

Interface with Patients:

- Concierge and insurance-based patients
- Medicare and Medicaid Interface
- Set up of office infrastructure:
Created efficient, effective and timely patient intake, exam, billing and follow up processes and procedures.
- Managed Internet-based patient information system NextGen/HealthFusion/Meditouch software.
- Patient communications and exam documentation
- Pharmacy relations and communications
- Prescription orders, refills, and Prior Authorizations
- Pharma Representative scheduling and interface
- Invoicing, billings and collections
- Patient records management
- ICD-10 coding
- Specialist referrals
- Diagnostic facility referrals

-Interface with Doctor and The Office:

- Computer and Mobile hardware, software and network implementation and support, upkeep and maintenance
- Set up of Phone, Text, and Email communications protocol and procedures
- Maintain credentialing, licenses & subscriptions
- Manage office supplies
- Supervise facility maintenance
- Proficient with all Microsoft Office applications
- Proficient with NextGen/HealthFusion/Meditouch Web-based Patient Management System

PROFESSIONAL HARMONICA PLAYER

- Diverse styles and genres – *_Live and In Studio*
Websites: Jumpbilly.com and bit.ly/jazzharp

CERTIFICATIONS

- OSHA AUTHORIZED OUTREACH CONSTRUCTION TRAINER
- NCCER CERTIFIED CONSTRUCTION TRAINER
- FORKLIFT/POWERED INDUSTRIAL TRUCK CERTIFICATE
DALLAS COLLEGE BILL J. PRIEST INNOVATION LAB
- AWS CERTIFIED WELDER *D1.3*
- AMERICAN RED CROSS CERTIFIED

Disaster Service Technology Specialist

*Certified for deployment on Disaster Relief Operations
To setup and administer the Technical Operation Group's Computers,
Mobile and Satellite Communications Equipment*

- FCC FIRST CLASS RADIOTELEPHONE LICENSE
WITH BROADCAST ENDORSEMENT

*Licensed to Engineer Radio and Television Transmission,
Communication and Electronics equipment*